



Australian Government

Australian Skills Quality Authority

REPORT

Audit report: Australian Well Control Centre Pty Ltd

Date of audit: 20 April 2018

Date report created: 16/04/2018

Organisation details

Organisation's legal name:	Australian Well Control Centre Pty Ltd
Trading name/s:	N/A
RTO number:	41356
CRICOS number:	N/A

Audit team

Lead auditor:	Denise Middleton
Assistant/s:	N/A

Audit details

Application number/s:	N/A	
Audit number:	AUDREC0008036	
Audit reason	Post initial	
Address of site/s visited:	55 Neil Street, Toowoomba QLD 4350	
Date/s of audit:	20/04/2018	
Organisation's contact for audit:	Robert Challinder rob@wellcontrolcentre.com.au	Chief Executive Officer 0746380532

Original finding at time of audit

Audit finding: Compliant

Report completed by: Denise Middleton

Practice	Standards for RTOs 2015	Finding
Marketing/ Recruitment	4.1	Compliant
Enrolment	5.1, 5.2, 5.3, 7.3	Compliant
Support and Progression	1.7	Compliant
Training and Assessment	1.1, 1.2, 1.3, 1.8, 1.13-1.18, 1.20	Compliant
Completion	3.1	Compliant
Regulatory Compliance / Governance	2.3, 2.4, 8.2	Not audited

Background

Summary of organisation and management structure:

- The organisational structure consists of a general Manager, Managing Director, Contractor, 3 full-time trainers/assessors and several contract trainers/assessors based on delivery sites.

Scope of registration:

- Qualifications and units sourced from RII, AHC, HLT MSM, TLI and UET packages.

Suburb and state of all delivery locations:

- Delivery takes place on drilling sites primarily operated by Schlumberger Land Rig sites in various parts of Queensland.

Third party usage:

- This organisation has a third party agreement with Schlumberger Land Rigs for training and assessment services.

Core clients/target groups:

- Persons employed in the drilling industry are the core clients of this organisation.

Training Revenue (Funded or fee for service):

- All training is delivered fee for service.

Total number of current enrolments as at audit date:

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.
- Information provided directly by Australian Well Control Centre Pty Ltd to ASQA
- Existing information and records held by ASQA concerning Australian Well Control Centre Pty Ltd
- Information provided to ASQA's auditors and documentation reviewed during the site audit of Australian Well Control Centre Pty Ltd conducted on 20 April 2018.
- Other publically available information - including but not limited to, information published on the organisation's and third party websites.

Audit Sample

Code	Training products	Mode/s of delivery / assessment*	Current enrolments
HLTAID003	Provide first aid	Face to face	N/A
MSMWHS216	Operate breathing apparatus	Face to face	N/A
UETDRRF06B	Perform rescue from a live LV panel	Face to face	N/A
RII41215	Certificate IV in Well Servicing Operations	Face to face/online	22
RII50815	Diploma of Drilling Oil/Gas (On shore)	Face to face/online	3

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

Name	Position	Training products
Robert Challinder	General Manager	N/A
Karen Challinder	Director	N/A
Craig Noe	RTO Manager	N/A

About this Report

This report details findings against the *Standards for Registered Training Organisations 2015* (Standards for RTOs 2015). If non-compliance has been identified, this report describes evidence of the non-compliance.

Where non-compliance has been identified, the Registered Training Organisation is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system

- identifying the impact on learners and carrying out remedial action for current and past learners